




# Appendix 2 – Performance Report

## December 2020

Includes:

- Programme Measures
- Key Performance Measures (KPIs)

Key to symbols

Colour	Symbol	Meaning for Joint Business Plan Measures	Meaning for Joint Key Performance Measures (KPIs)
Red		Significantly behind schedule	Worse than target by more than 10%.
Amber		Slightly behind schedule	Worse than target by up to 10%.
Green		Delivering to plan / Ahead of target	Delivering to target or ahead of it.

## Housing that meets your needs - KPIs

Housing that meets your needs - KPIs									
Measure	Portfolio Holder	Director/Lead Officer	Result	Target	Status	Commentary	YTD Result	YTD Target	YTD
<b>BP1.2.01 Number of Homeless Households living in Temporary Accommodation</b>	Cllr J Donaldson	Gillian Douglas Stephen Chandler	25.00	35.00	★	The housing team are managing numbers in temporary accommodation well, with a clear focus on prevention work with families and finding solutions as quickly as possible for those who are presented in crisis. There is likely to be an increase in demand for placements in severe weather and as a result of tighter COVID-19 restrictions. To manage this, additional support services have been commissioned and further units of accommodation will shortly be available, from Next Steps Accommodation Planning.	37	35.00	●
<b>BP1.2.02 Number of people helped to live independently through use of DFG &amp; other grants/loans</b>	Cllr J Donaldson	Gillian Douglas Stephen Chandler	48.00	45.00	★	We have provided help to 48 households this month. 21 by means of major adaptations and 27 by means of smaller works.	377.00	405.00	●
<b>BP1.2.03 Homes improved through enforcement action</b>	Cllr J Donaldson	Gillian Douglas Stephen Chandler	5.00	9.00	▲	Our interventions have resulted in 5 homes being improved through works completed this month. The reduced number, this month, reflects the continuing restrictions on inspections, as a result from COVID-19 and drawing to an end essentially desk based enforcement, associated with Minimum Energy Efficiency Standards. We have been able to undertake work in their place.	74.00	81.00	●
<b>BP1.2.04 Number of affordable homes delivered including CDC and Growth Deal targets</b>	Cllr J Donaldson	Gillian Douglas Stephen Chandler	56.00	25.00	★	There were 56 affordable homes completed in December 2020 of which 45 were Affordable Rent tenure and 11 were shared ownership tenure. There were no units completed as part of the Oxfordshire Growth Deal.	253.00	225.00	★
<b>BP1.2.05 Number of Housing Standards interventions</b>	Cllr J Donaldson	Gillian Douglas Stephen Chandler	60.00	55.00	★	We have recorded 60 interventions this month, which include, 11 enforcement notices served, and 48 service requests received and responded to. Our ability to carry out both responsive and proactive visits, to rented properties continues to be restricted by COVID-19 and by lockdown which reduces our ability to implement formal enforcement activity.	493.00	495.00	●
<b>BP1.2.06 Average time taken to process Housing Benefit New Claims</b>	Cllr T Ilott	Belinda Green Claire Taylor	14.66	15.00	★	The average time taken to assess new claims in December was 14.66 days against our local target of 15 days and the national performance of 20 days. This is a reduction in performance compared to November's figure of 10 days. This fluctuation in performance is due to a combination of the bedding in of a new document management system and a software issue following a recent upgrade that means we are unable to assess some claims. This is a national software issue and we are working closely with Capita to resolve.	13.06	15.00	★

## Housing that meets your needs - KPIs

Measure	Portfolio Holder	Director/Lead Officer	Result	Target	Status	Commentary	YTD Result	YTD Target	YTD
<b>BP1.2.07 Average time taken to process Housing Benefit change events</b>	Cllr T Illott	Belinda Green Claire Taylor	5.11	8.00	★	The average time taken to assess change events for the month of December 2020 is 5.11 days against a target of 8 days. This strong performance helps to ensure that residents are receiving the correct amount of benefit.	5.01	8.00	★
<b>BP1.2.08 % of Major planning applications determined to National Indicator</b>	Cllr C Clarke	David Peckford Jane Portman	100%	60%	★	4 Major Planning Applications were determined during December 2020, all of them within National Indicator target or agreed timeframe.	100%	60%	★
<b>BP1.2.09% of Non-Major planning applications determined to National Indicator</b>	Cllr C Clarke	David Peckford Jane Portman	73%	70%	★	86 Non-Major Planning Applications were determined during December 2020, 63 of them within National Indicator target or agreed timeframe.	81%	70%	★
<b>BP1.2.10 % of Major applications overturned at appeal</b>	Cllr C Clarke	David Peckford Jane Portman	0.00%	10.00%	★	No Major Planning Appeals were determined by the Planning Inspectorate during December 2020.	4.61%	10.00%	★
<b>BP1.2.11 % of Non-Major applications overturned at appeal</b>	Cllr C Clarke	David Peckford Jane Portman	0.00%	10.00%	★	No Non-Major Planning Application Appeals were overturned by the Planning Inspectorate during December 2020.	0.00%	10.00%	★
<b>BP1.2.12 Maintain 5 Year Land Supply</b>	Cllr C Clarke	David Peckford Jane Portman	4.40	5.00	▲	The 2019 Annual Monitoring Report (AMR) reports a dip below 5 years (to 4.4 years). However, confirmed housing delivery in 2019/20 (1,159) was higher than our annualised plan requirement (1,142) and the Government has provided the Oxfordshire authorities with a 3-year flexibility, while the Oxfordshire Plan is produced. A review of land supply is due to be presented to the Executive on 4 January within the 2020 Annual Monitoring Report. The draft AMR shows 4.8 years for 2020-2025.	4.40	5.00	▲
<b>BP1.2.13 Net Additional Housing Completions (Quarterly)</b>	Cllr C Clarke	David Peckford Jane Portman	337	286	★	Construction picked up during Q3 with <b>337</b> completions. For the same period for last year there were 223 completions.	257	285	●

## Housing that meets your needs – Programme measures

Housing that meets your needs - Programme Measures							
Measure	Portfolio Holder	Director/Lead Officer	Last Milestone	Next Milestone	Status	Commentary	YTD
<b>BP1.1.1 Homelessness Prevention</b>	Cllr J Donaldson	Gillian Douglas Stephen Chandler	The contact to deliver 8 further units, of Housing First, has been granted and 1 placement is now being organized. A specification for grant to deliver additional Cold Weather services is out for expressions of interest. This will support 4 winter beds and provide intensive support to anyone we place, due to severe weather or COVID-19. Our focus is to ensure those we accommodate achieve positive move-on and do not return to rough sleeping. There has been some movement in the courts and possession orders have been granted. We are monitoring how many approaches we get and how this will impact caseloads. Warrants for evictions are still delayed, until the 11th of January, at the earliest.	The funding secured, under the Next Steps Accommodation Planning grant, is being used to secure up to 17 new units of accommodation in Cherwell, for those with a history of rough sleeping or homelessness. A Cold Weather service has also been procured to provide emergency winter beds and additional support for anyone placed as a result of Severe Weather or COVID-19. It is anticipated that this additional resource will greatly assist the Housing Team in assessing the needs of those who are presented in crisis and find a suitable, move-on, accommodation as quickly as possible.	★	There has not been any new guidance on court evictions, which are due to resume on 11/1/21; this may see a rise in presentations from families and may increase demand for temporary accommodation, as a result. The work of the team is still dominated by single households presenting in crisis, but officers are still focused on ongoing prevention cases and numbers in temporary accommodation remain relatively low.	★

## Housing that meets your needs - Programme Measures

Measure	Portfolio Holder	Director/Lead Officer	Last Milestone	Next Milestone	Status	Commentary	YTD
<b>BP1.1.2 Impact of Universal Credit on residents and Council</b>	Cllr T Ilott	Belinda Green Claire Taylor	During the month of December, we continued to work with colleagues in the DWP Universal Credit team to support residents including on the new government test and trace payments. This included individual case conferences as required.	DWP Universal Credit Partnership Manager has arranged engagement events for partners including Cherwell Council during January/February 2021.	★	This continues to be on track and we are reacting to all the COVID-19 related changes as they happen	★
<b>BP1.1.3 Deliver Innovative and Effective Housing Schemes</b>	Cllr J Donaldson	Gillian Douglas Stephen Chandler	The remaining 5 shared ownership flats at Admiral Holland Close (Hood Court) are still marketed with some viewings taking place.	Marketing for the five remaining Admiral Holland shared ownership flats will continue. Two sales are due to complete in February 2021.	★	The three bungalows for rent and shared ownership at Bullmarsh Close, Middleton Stoney, are on target to complete in May 2021.	★
<b>BP1.1.4 Deliver the Local Plan</b>	Cllr C Clarke	David Peckford Jane Portman	Continued preparatory work for the next stage of the district wide Local Plan Review (Options stage). Continued to provide input into the preparation of the Oxfordshire Plan. Completed the Annual Monitoring Report 2020.	Continue preparatory work for the next stage of the district wide Local Plan Review (Options stage). Continue to provide input into the Oxfordshire Plan process.	★	An application for a statutory review of the adoption of the Local Plan Partial Review (a legal challenge) has been lodged with the Planning Court and served on the Council. The Council's case has been submitted to the Court and a decision is awaited.  On 4 January 2021 the Executive approved the latest Annual Monitoring Report and a review of adopted Local Plan policies which confirmed that those policies do not need updating.	★

## Leading on environmental sustainability - KPIs

### Leading on environmental sustainability - KPI Report

Measure	Portfolio Holder	Director/Lead Officer	Result	Target	Status	Commentary	YTD Result	YTD Target	YTD
<b>BP2.2.1 % Waste Recycled &amp; Composted</b>	Cllr D Sames	Ed Potter Jason Russell	49.84%	56.00%	▲	Recycling rate up by 0.6% on the previous year (Amount of waste and recycling up by 5789 tonnes). The lower results for the month of December are due to the seasonality in the collection rates, during the winter months the percentage of garden waste is considerably smaller than the rest of the year.	57.23%	56.00%	★
<b>BP2.2.2 Reduction of fuel consumption used by fleet</b>	Cllr D Sames	Ed Potter Jason Russell	39,856	35,200	▲	More vehicles being used, and more tonnages being collected from last year.	37,848	35,978	●

## Leading on environmental sustainability – Programme measures

### Leading on environmental sustainability - Programme Measures Report

Measure	Portfolio Holder	Director/Lead Officer	Last Milestone	Next Milestone	Status	Commentary	YTD
<b>BP2.1.1 Delivery of a High Quality Waste &amp; Collection Service to all Properties</b>	Cllr D Sames	Ed Potter Jason Russell	Waste Collection carried out over the Christmas period with no problems. Tonnages high	Clearing high tonnages following the Christmas period will be a challenge. High incidence of COVID -19 in the community is likely to impact the collection service.	★	Service running well - high tonnages of dry recycling, glass at the glass banks and refuse due to Christmas period & the lockdown	★
<b>BP2.1.2 Ensure Clean &amp; Tidy Streets</b>	Cllr D Sames	Ed Potter Jason Russell	All areas covered as per rotas with no issues to report.	We are actively liaising with groups and individuals who want to undertake litter picking, providing equipment, etc.	★	We are intending to litter-pick the A34 verges, in the near future, with the necessary traffic management in place.	★
<b>BP2.1.3 Reduce Environmental Crime</b>	Cllr D Sames	Jason Russell Richard Webb	Environmental Enforcement continued to provide advice to businesses and residents to address waste management problems and to investigate dog fouling complaints.	Environment Enforcement will continue to investigate fly tipping reports and advise businesses on how to dispose of their waste legally. With the current lockdown interviews under caution will have to revert back to being conducted by letter, which is less effective for fly tipping investigations.	★	Environmental Enforcement investigated 40 fly tipping incidents and issued 9 warning letters. Work will continue on investigating fly tips, waste accumulations and dog fouling complaints, however, the effectiveness of investigations will be limited by an inability to conduct interviews under caution during this latest lockdown.	★

**Leading on environmental sustainability - Programme Measures Report**

Measure	Portfolio Holder	Director/Lead Officer	Last Milestone	Next Milestone	Status	Commentary	YTD
<b>BP2.1.4 Protect Our Natural Environment and Promote Environmental Sustainability</b>	Cllr A McHugh	Jason Russell Richard Webb	Air quality monitoring continued at 42 locations across the district.	Air quality impacts for all new development proposals in the district will continue to be assessed through the planning process.	★	Air quality monitoring continues at 42 locations across the district. Work, on the review of taxi licensing policy to include climate change objectives, is progressing.	★
<b>BP2.1.5 Protect the Built Heritage</b>	Cllr C Clarke	David Peckford Jane Portman	No change to last reported position; Draft reports have been prepared for completed Conservation Area Appraisals; Conservation advice continues to be provided for Development Management decision making.	No change to last reported position. Finalisation and submission of lead member reports for completed Conservation Area Appraisals (pending).	●	No change to last reported position; Work continues on Conservation Area Appraisals (Bloxham and Grimsbury).  A number of officer reports on completed Conservation Area Appraisals require finalization.  Heritage advice continues to be provided to inform Development Management decision making.	●
<b>BP2.1.6 Develop the Country Parks to support good lifestyle choices</b>	Cllr D Sames	Ed Potter Jason Russell	Land issues on both Country Parks largely over with land successfully transferred	Initial development & opening may be a little behind due to weather conditions & the lockdown	★	The country parks in Banbury (behind M&S at the Gateway) and Bicester (between Kingsmere and the village of Chesterton) should be initially open in the late Spring with development in 21/22	★

## An enterprising economy with strong & vibrant local centres - KPIs

An enterprising economy with strong & vibrant local centres -KPI Report									
Measure	Portfolio Holder	Director/Lead	Result	Target	Status	Commentary	YTD Result	YTD Target	YTD
<b>BP 3.2.1 % of Council Tax collected, increase Council Tax Base</b>	Cllr T Ilott	Belinda Green Claire Taylor	9.04%	9.00%	★	We have achieved a cumulative collection rate of 82.53% against a target of 85%. The shortfall equates to approx. £2.7m. Whilst previously we have only issued smaller batches of reminder notices due to the limitations of the court and the pandemic, we will be issuing more than 2,000 reminders week commencing 18 January 2021 to try to prompt payment and thus increase collection. We will signpost customers to relevant organisations should they have been adversely affected by the pandemic.	82.53%	85.00%	●
<b>BP3.2.2 % of Business Rates collected, increasing NNDR Base</b>	Cllr T Ilott	Belinda Green Claire Taylor	8.04%	9.00%	▲	We have achieved a collection rate of 82.89% as at end of December against a target of 86%. The collection rates have dropped slightly as reminder notices were not issued in December due to a system conversion however accounts with an overdue balance will be issued with reminder notices week commencing 18 January 2021. Outbound calls to these customers will follow to chase payment again before issuing summonses. Recovery through the courts is continuing and we are proactively chasing balances to reduce the outstanding balances.	82.89%	86.00%	●

## An enterprising economy with strong & vibrant local centres – Programme measures

An enterprising economy with strong & vibrant local centres - Programme Measures Report							
Measure	Portfolio Holder	Director/Lead Officer	Last Milestone	Next Milestone	Status	Commentary	YTD
<b>BP3.1.1 Promote the district as a visitor destination</b>	Cllr L Pratt	Jane Portman Robert Jolley	Reviewed impact of COVID-19 pandemic on this sector. Continued to work with partners regarding promotion of the district as appropriate during the local COVID-19 Tier restrictions which prevailed in December.	Continue to monitor COVID-19 impact. Continue to work with partners regarding promotion of the district as is appropriate in the context of National Lockdown restrictions.	★	Hospitality venues and visitor attractions continued to face significant challenges because of the local COVID- 19 Tier restrictions prevailing in December. Officers are working closely with Experience Oxfordshire (EO) who are, in turn, working with VisitEngland and VisitBritain to help the local visitor economy sectors meet the challenges involved.	★



**An enterprising economy with strong & vibrant local centres - Programme Measures Report**

Measure	Portfolio Holder	Director/Lead Officer	Last Milestone	Next Milestone	Status	Commentary	YTD
<b>BP3.1.2 Develop a Cherwell Industrial Strategy</b>	Cllr L Pratt	Jane Portman Robert Jolley	Continued drafting of the foundation modules of the refocused Cherwell Industrial Strategy document.	Review those foundation modules of the refocused Cherwell Industrial Strategy which have been completed.	★	The draft ten-year Cherwell Industrial Strategy (CIS) was planned to go to consultation by Summer 2020. However, this was temporarily paused because of the need to redeploy staff in response to support business communities during the ongoing COVID-19 pandemic emergency. This has triggered the most severe economic recession in nearly a century and there will be further significant consequences. The CIS focus and timeline has been reviewed. The CIS draft will take account of the impact on the Oxfordshire and Cherwell economies. CIS links to the OxLEP Local Industrial Strategy (LIS), a key component of the Oxfordshire Housing and Growth Deal (Productivity workstream).	●
<b>BP3.1.3 Support Business Enterprise, Retention, Growth and Promote Inward Investment</b>	Cllr L Pratt	Jane Portman Robert Jolley	One-to-one advice and detailed support provided to Cherwell businesses during December 2020, as well as guidance on grants. Provided information and support to potential inward investors and property developers. Supported the Council's administration of the COVID-19 Government business and discretionary grant schemes. Assistance provided to businesses preparing for the UK leaving the EU.	Support the Council's administration of the COVID-19 Government business and discretionary grant schemes. Provide information and advice to local businesses during the COVID-19 pandemic. Provide guidance on new overseas trading arrangements for businesses, directly and through Oxfordshire Local Enterprise Partnership (OxLEP). Continue to provide support to potential new business investors.	★	The Council's business webpages were updated, and support provided to businesses in the run up to the Brexit Transition phase ending on 31st December 2020. CDC continues to liaise closely with colleagues at local authorities in Oxfordshire, at OxLEP and at Government departments, to provide support to businesses during the COVID-19 pandemic and post EU Transition. Continued cooperation with Oxfordshire County Council and partners, to enhance digital infrastructure throughout the district. 98% of premises in the district are now able to access Superfast Broadband services.	★
<b>BP3.1.4 Develop Our Town Centres</b>	Cllr L Pratt	Jane Portman Robert Jolley	Reviewed the impact of COVID-19 on the district's urban centres.	Continue to review impact of COVID-19 on the district's urban centres. Await decisions from MHCLG as to which projects, submitted for the Reopening High Streets Safely funding, are eligible for delivery.	★	Cherwell progressed with early work on the 'Meanwhile in Oxfordshire' countywide partnership project, a Government-funded scheme for the refurbishment and reoccupation of vacant retail units in urban centres. Continued support provided to Banbury BID (Business Improvement District) in the delivery of projects to support town centre vitality. Maintained close working with officer groups and external partners during the COVID-19 pandemic, to ensure continued safety on the high streets within the district.	★
<b>BP3.1.5 Deliver the Growth Deal</b>	Cllr B Wood	Jane Portman Robert Jolley	Year Four Plans of Work timescales agreed at Cherwell District Council's Growth Deal Board meeting in December 2020.	Draft Year Four Plans of Work to be submitted by end February 2021 for internal review by Senior Responsible Officer.	★	On-site construction was unaffected by the Tier Two restrictions prevailing from 2nd to 26th December 2020.	★

## Healthy, resilient and engaged communities - KPIs

Healthy, resilient and engaged communities - KPIs									
Measure	Portfolio Holder	Director/Lead Officer	Result	Target	Status	Commentary	YTD Result	YTD Target	YTD
<b>BP4.2.1 Number of visits/usage of District Leisure Centre</b>	Cllr G Reynolds	Ansaf Azhar Nicola Riley	55,847.00	33,333.00	★	Usage figures across all of the Leisure Facilities, for December, was 55,847. Compared to December 2019; this equates to a reduction of circa 55,000 visitors in comparison with the same period last year. With the Centres usage affected by COVID-19, restrictions and closures, from the 1st to 4th December and later in the month, are expected.	224,792.00	159,999.00	★
<b>BP4.2.2 High risk food businesses inspected</b>	Cllr A McHugh	Jason Russell Richard Webb	-	100.00%	-		-	100.00%	-

## Healthy, resilient and engaged communities – Programme measures

Healthy, resilient and engaged communities - Programme Measures									
Measure	Portfolio Holder	Director/Lead Officer	Last Milestone	Next Milestone	Status	Commentary	YTD		
<b>BP4.1.1 Support Community Safety and Reduce Anti-Social Behaviour</b>	Cllr A McHugh	Richard Webb Rob MacDougall	In December the council's work on community safety included both activities to promote public safety and supporting the COVID-19 security monitoring across the area. Visits to businesses near Schools to help those businesses ensure their premises were COVID-19 secure. Undertaking evening ASB patrols leading up to Christmas. A day of proactive work, with Thames Valley Police and Trading Standards, focusing on fly tipping and doorstep crime, particularly in the Rural areas. Supporting Thames Valley Police during a proactive anti-burglary week. Monitoring COVID-19 Security at the Banbury Town Centre 'Light Show'	In January the Community Safety Team will continue to focus on supporting COVID Security and Compliance activities, whilst also undertaking more traditional activities aimed at promoting public safety.  Supporting an operation aimed at reducing anti-social behaviour and crime in Kidlington. Starting a review to determine whether there are grounds to consider a Public Spaces Protection Order for Bicester.	★	In December a training day was held as part of the Intensive Engagement Project so that our team members and partners could undertake community problem solving. The Council's Community Safety Team is also supporting local contact tracing through carrying out visits to people who contact tracers cannot reach by telephone. The Council also restarted the multi-agency operations group meetings in December, helping to coordinate work between Council departments, the Police, the County Council and Housing Associations. These coordination meetings had been suspended during 2020.	★		

**Healthy, resilient and engaged communities - Programme Measures**

Measure	Portfolio Holder	Director/Lead Officer	Last Milestone	Next Milestone	Status	Commentary	YTD
<b>BP4.1.2 Promote Health &amp; Wellbeing</b>	Cllr A McHugh Cllr C Clarke	Ansaf Azhar Nicola Riley	'Winter Pressures' grant scheme designed and agreed with OCC & district partners. Delivery via Citizens Advice from 04 January 2021.	Operate and promote the CDC Shielding support line for Clinically Extremely Vulnerable residents. Monitor and promote the 'Winter Pressures' grant scheme for residents in financial difficulty.	★	5,000 Clinically Extremely vulnerable residents were identified by the government and received a 'shielding letter'. The Shielding support line is operated by CDC Wellbeing team staff to support members of this cohort who need assistance obtaining food shopping & basic necessities.	★
<b>BP4.1.3 Improve Leisure &amp; Community Facilities</b>	Cllr G Reynolds	Ansaf Azhar Nicola Riley	In the last milestone period, internal officers have been presented with options around feasibility studies into leisure provision, across the District. Quotations have been received into the provision of pool covers, to the Outdoor Pool at Woodgreen, as part of Climate Change actions. Some further options to be considered in January. Energy audits of all of leisure buildings have been carried out in December and are awaiting reports.	As part of the next milestone, the feasibility studies into leisure provision will be brought to the Lead Member. There is an expectation that the Energy Audits will identify a number of actions/options for improved energy efficiency in line with the Climate Change Action Plan and these will need to be considered and planned.	★	During December the focus has been around reviewing the leisure provision feasibility studies and presenting this to internal officers. In addition, the Leisure Buildings have been subject to independent energy audits as part of the Climate Change actions required. It is expected that more work areas will come from this.	★

Healthy, resilient and engaged communities - Programme Measures

Measure	Portfolio Holder	Director/Lead Officer	Last Milestone	Next Milestone	Status	Commentary	YTD
<b>BP4.1.4 Support the Voluntary Sector</b>	Cllr A McHugh	Ansaf Azhar Nicola Riley	<p>Cherwell Lottery Good Cause Community Grant had 10 grants awarded totaling £9,130. Winter Wishes engagement &amp; consultation activities delivered in Neithrop &amp; Ruscote. Cherwell Young People Play &amp; Wellbeing forum delivered. North Banbury voluntary organisations network meeting delivered. Grimsbury voluntary organisations network meeting delivered. Community Link publication - December edition Delivered. The Hill Christmas Tree festival - Delivered in December.</p>	<p>Hold the January meeting of Cherwell Local Strategic Partnership, focusing on Healthy Place-shaping. New Year wishes engagement &amp; consultation activities in Grimsbury; Community Link publication - January edition; Activity &amp; Information packs for vulnerable older people to be distributed in January.</p>	★	<p>Community Link publication supports voluntary organisations with advice, guidance and good practice when working within communities. The publication is currently monthly for support during the crisis. Winter Wishes engagement &amp; consultation activities delivered in Neithrop &amp; Ruscote to create an action plan for voluntary organisations &amp; residents to work together on initiatives in 2021. The Hill Christmas Tree festival – Bringing together local voluntary organisations and groups, to display a tree and promote to local residents' opportunities, information and celebrate the festive period. Partner projects funded by Cherwell Lottery Good Cause Community Grant included Interactive theatre. Mental Health First Aid training; Tennis court refurbishment; COVID-19 safe school reading assistance; Benefits advice; Activity group for dementia sufferers.</p>	★
<b>BP4.1.5 Enhanced Community Resilience</b>	Cllr A McHugh	Richard Webb Rob MacDougall	<p>The Council continued to work with partners in the response to the COVID-19 second wave. This included adapting to the changes in tiers and implications for local residents and communities requiring support.</p> <p>The EU Exit transition period has ended without any impacts on the Council. Localised flooding occurred around the Christmas period as a result of heavy rainfall.</p>	<p>The council will continue to work with partners in the COVID-19 response, including supporting vulnerable local residents who have now been asked to shield again.</p>	★	<p>Preparations continued throughout December for any potential impacts arising from the end of the transition period for EU Exit. The agreement of a trade deal meant that there were no impacts on the council from the end of this transition period.</p> <p>Heavy rainfall in late December caused localised flooding incidents in various locations in the district. The Council's duty director attended relevant teleconferences to ensure Cherwell DC could provide support if required, but the response to the flooding was led and managed by partners.</p>	★

Healthy, resilient and engaged communities - Programme Measures

Measure	Portfolio Holder	Director/Lead Officer	Last Milestone	Next Milestone	Status	Commentary	YTD
<p><b>BP4.1.6 Support and Safeguard Vulnerable People</b></p>	<p>Cllr A McHugh</p>	<p>Ansaf Azhar Nicola Riley</p>	<p>Winter pressures grant fund being administered through Citizens advice in conjunction with other Oxfordshire District Councils. Additional support for individuals in temporary accommodation, was agreed alongside the continuing provision of free school meals, for school children in holiday periods. Test and Trace payment are being administered by the Benefits team and to date 197 payments totaling £98k have been made to those residents who have been asked to self-isolate and whose income has suffered as a result. Also, Council Tax hardship payments have been made to 2,739 payers with grants paid totaling £412k.</p>	<p>Continue to provide support for residents shielding and take proactive measures to promote the winter Grant scheme</p>	<p>★</p>	<p>Annual Safeguarding return has been submitted and Cherwell District Council continues to actively support vulnerable residents and promote their welfare. Additional services are being designed to meet the needs of residents impacted by COVID-19, through grants, signposting to voluntary services and supporting local organisations to reach out to individuals and families who need additional support currently.</p>	<p>★</p>

Healthy, resilient and engaged communities - Programme Measures

<p><b>BP4.1.7 Promote Healthy Place Making</b></p>	<p>Cllr A McHugh</p>	<p>Ansaf Azhar Rosie Rowe</p>	<p>Funding secured, from Cycling UK, to offer free bike repairs in Banbury (4 sessions) and Kidlington (2 sessions). Plan developed to promote cycling and walking across Cherwell, for 2021; A shortlist of 7 possible way- finding routes have been created for Kidlington; 'Welcome packs' encouraging new residents, in Bicester, to walk, cycle and access green spaces have been distributed, in electronic or hard copy, to estate agents in town; Ongoing input for OCC's plans and proposed improvements for the cycling infrastructure, in Bicester. Community House, at Graven Hill, now open and community planters in place.</p>	<p>Launch of public consultation regarding wayfinding routes in Kidlington; Run of Dr Bike sessions in Banbury and Kidlington; Hold of virtual stakeholder workshop with K5 Better Together partners; Use of social media to signpost local support and to address mental health problems.</p>	<p>★</p>	<p>Dr Bike sessions will be held in Brighter Future areas, in Banbury, to ensure people on low incomes can access free bike repairs; K5 stakeholder partnership includes a range of partners which are based in Kidlington and surrounding villages and interested in promoting health and wellbeing to local residents. This will be the second workshop with our K5 partners.</p>	<p>★</p>
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